Communicate! The Interpersonal Communication Book

The Interpersonal Communication Book

A longtime favorite with millions of readers, LOOKING OUT, LOOKING IN, 15th Edition maintains its market-leading tradition of linking the latest research and theory to learners' everyday lives. Its accessible approach motivates readers to learn and apply communication principles in both personal relationships and on the job. Expanded emphasis on social media includes an all-new chapter devoted to the role of mediated communication in interpersonal relationships as well as integrated coverage throughout the book. In addition, diverse examples, new readings, compelling cartoons, lively photos, and popular culture references bring principles to life. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.


This fully up-to-date survey examines the social, political, and economic impacts of new media from the early days of the telegraph to the latest network technologies. Featuring an in-depth treatment of new media theories, engaging case studies, and Canadian examples throughout, this text offers students a concise yet comprehensive introduction to new media from a Canadian perspective.

Bridges Not Walls

ICOMM: Interpersonal Concepts and Competencies, provides an integrated approach to the study of interpersonal communication. This accessibly written but authoritative text emphasizes the development of communication competencies, including skills, understanding of the theory and research that contextualizes the skills to make them relevant to learning, and the motivation to put the skills into practice. While incorporating many traditional intrapersonal and interpersonal topics found in current texts, the book is distinctive in that it offers a skills-based approach that is grounded in solid theory and research. Students will find that the text is written in a personal and friendly manner, stressing concepts, skills, and applications that should be an important part of their daily lives.

Interpersonal Communication

Engages students with lively and accessible insights into interpersonal skill development. Interpersonal Messages creates a foundation for students to understand the concepts of interpersonal communication and to develop the necessary skills to apply what they have learned through comprehensive coverage, exercises, and real-life examples. With a focus on skill-building, this text helps today's students understand how to master interpersonal communication and relationship skills in every area of their personal, social, and professional lives. MyCommunicationLab is an integral part of the DeVito program. Key learning applications include MediaShare, assessment, and sample speeches. A better teaching and learning experience—this program will provide a better teaching and learning experience—for you and your students. Here's how: Personalize Learning—MyCommunicationLab is online learning. MyCommunicationLab engages students through personalized learning and helps instructors from course preparation to delivery and assessment. Improve Critical Thinking—Learning objectives at the beginning of every chapter help students focus on what they need to learn. Engage Students—Discussions focus on real-life topics to keep students engaged in the material. Apply Ethics—Ethical issues in interpersonal communication are addressed. Support Instructors—A full set of supplements, including MyCommunicationLab, provides instructors with all the resources and support they need. 0205943608 / 9780205943609 Interpersonal Messages Plus MyCommunicationLab with eText -- Access Card Package Package consists of 0205890857 / 9780205890859 NEW MyCommunicationLab with Pearson eText -- Vuela"
Interplay

“This new edition of Interplay reflects communication as it operates in today’s world. At the same time, it emphasizes enduring principles and skills that are as important now as ever. It builds on the approach that has continually evolved to best serve students and professors over four decades. The accessible writing style presents even complicated ideas in a straightforward way. A variety of thought-provoking images, sidebars, and interactive features help make the subject more compelling and relevant. Interplay cites more than 1,500 sources, nearly a third of which are new to this edition. These citations have a strong communication focus, as we continue to spotlight scholarship from our field. Research and theory aren’t presented for their own sake, but rather to explain how the process of interpersonal communication operates in everyday life”...

Interpersonal Communication

Some of us may believe that interpersonal communication is a matter of common sense or that skillful communication is an innate ability that you either have or you don’t. In this text, Denise Solomon and Jennifer Theiss demonstrate that interpersonal communication skills are not just common sense; nor are they mysterious qualities that defy learning. Interpersonal Communication: Putting Theory into Practice draws on theory and research in the interpersonal communication discipline to help you identify strategies to improve your communication skills. Denise and Jen introduce interpersonal communication as a subject of scientific research that has enormous relevance to your daily lives. You will learn to use what researchers have discovered about interpersonal communication to improve your own ability to communicate well. You will also read about contemporary research in interpersonal communication, a foundation for establishing skill-building tips. In making research accessible, Denise and Jen show that communication scholars tackle important questions that have real-life relevance, and they dispel myths about interpersonal communication. A touchstone throughout this book is a commitment to topics and applications that can help you in many different situations and throughout your life. The companion website provides self-assessment quizzes, video interviews with scholars, and more. When you have finished reading this text, you will be better prepared to communicate effectively in all areas of your world, with skills and understanding that you can use to improve your interactions with the people around you.

Looseleaf for Interpersonal Communication

Oral Interpretation

Written by leading gender communication scholar Julia T. Wood, GENDERED LIVES, 11E introduces you to theories, research, and pragmatic information, demonstrating the multiple and often interactive ways that one’s views of masculinity and femininity are shaped within contemporary culture. With the most up-to-date research, balanced perspectives of masculinity and femininity, a personal introduction to the field, and a conversational first-person writing style, this engaging text encourages you to think critically about gender and society. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Technical Communications, Seventh Canadian Edition

ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes Access codes for Pearson's MyLab & Mastering products may not be included with looseleaf books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- Learn Business Communication Skills by Example. Excellent, effective, and practical business communication skills are necessary in order to succeed in today’s business world. Excellence in Business Communication delivers an abundance of the most realistic model documents and tools, helping readers learn business communication skills by example. The tenth edition is a more efficient, rigorously revised textbook that maintains solid coverage of fundamentals while focusing on today's social media revolution and the impact it will have on readers' future careers.


Offering a truly global approach to international relations, Introduction to Global Politics, Fifth Edition, brings together an expert team of international scholars to teach students how to analyze global political events using the predominant theories in the field while providing historical context and a broad-based global perspective.

Interpersonal Messages

ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use
Pearson's MyLab & Mastering products. Packages Acess codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books if you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Acess codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- "Provides a thorough foundation in the theory, research, and skills of communication." "Human Communication: The Basic Course" provides an in-depth look at the concepts and principles of human communication, emphasizing public speaking, interpersonal communication, and small group communication. Designed to allow flexibility in teaching approaches, "Human Communication: The Basic Course" offers instructors a wide range of topics to discuss and apply to real-world experiences. MyCommunicationLab is an integral part of the DeVito program. MediaShare allows students to post speeches and share them with classmates and instructors. Interactive videos provide students with the opportunity to watch and evaluate sample speeches. Online self-assessments and pre- and post-tests help students assess their comfort level with public speaking and their knowledge of the material.

Communication and Sport

Human Communication is an introductory text that links theory and research with the practical components of communication. This award-winning author presents the fundamental concepts in communication through stimulating case-studies and contemporary examples. The 13th edition includes new discussions of cutting edge research and additional self-tests for students.

Psychology in Everyday Life

Unraveling the messages of interpersonal communication, this book is a comprehensive introduction that emphasizes skill development and application. By providing thorough coverage of four important elements -- Critical Thinking, Skill Development, Diversity, and Listening -- Messages, Fourth Edition creates a foundation for readers to first understand the concepts, and then apply what they have learned through real-life examples and exercises.

Inter-Act

In its fifth Canadian edition, Interplay: The Process of Interpersonal Communication offers an immersive approach to the study of communication that foregrounds usefulness, readability, and student engagement. With up-to-date scholarship, case studies, and real-world examples, Interplay emphasizes the shifting dimensions of interaction made possible by social media and changing communication norms. Interplay is attentive to the ways in which communication practices shape and are shaped by culture, gender, and context; with extensive pedagogy integrated into its chapters, the book encourages readers to apply its insights to their own lives and relationships both within and beyond the classroom.

Looking Out, Looking In

Technical Communication offers complete coverage of technical communication, business communication, and professional writing in a user-friendly writing style. The seventh edition offers new material in response to the rapid changes taking place in communications technology, and looks at how those changes have altered the way that technical communicators complete their tasks. Note: you are purchasing a standalone product; MyWritingLab does not come packaged with this content. Students, if interested in purchasing this title with MyWritingLab, ask your instructor for the correct package ISBN and Course ID. Instructors, contact your Pearson representative for more information. If you would like to purchase both the physical text and MyWritingLab, search for: 0134659848 / 9780134659848 Technical Communications, Seventh Canadian Edition Plus MyWritingLab with Pearson eText. Access Card Package Package consists of: 0134310837 / 9780134310831 Technical Communications, Seventh Canadian Edition 0134656695 / 9780134656694 MyWritingLab with Pearson eText -- Standalone Access Card -- for Technical Communications, Seventh Canadian Edition, 7/e

Gendered Lives

With its unique blend of compelling topics and rich pedagogy, the thirteenth edition of Interplay: The Process of Interpersonal Communication offers a perfect balance of theory and application to help students understand and improve their own relationships. Interplay's inviting visual format and rich pedagogy continue to make this text the market leader in Interpersonal Communication.

NEW TO THIS EDITION: * Expanded and updated coverage of social media's impact on interpersonal communication, with new material in every chapter * Significantly revised and updated Chapter 2, Culture and Interpersonal Communication * Expanded discussions of various interpersonal contexts in Chapter 10, Communication in Close Relationships: Friends, Family, and Romantic Partners * New discussions of perceptual biases, gender effects on language use, listening styles, facilitative emotions, relational maintenance and social support, and invitational communication * Updated "Media Clip," "Focus on Research," "Dark Side of Communication," and "At Work" boxes in each chapter * New or updated "Assessing Your Communication" feature in every chapter * New "Check Your Understanding" summary points at the end of each chapter * New TV and film examples and a corresponding YouTube channel Previous publication dates January 2012, February 2009, March 2006

Introduction to Global Politics

Updated in its 13th edition, Joseph DeVito's The Interpersonal Communication Book provides a highly interactive presentation of the theory, research, and skills of interpersonal communication with integrated discussions of diversity, ethics, workplace issues, face-to-
face and computer-mediated communication and a new focus on the concept of choice in communication. This thirteenth edition presents a comprehensive view of the theory and research in interpersonal communication and, at the same time, guides readers to improve a wide range of interpersonal skills. The text emphasizes how to choose among those skills and make effective communication choices in a variety of personal, social, and workplace relationships.

Choices in Relationships

This best-selling textbook for introductory human communication courses places communication theory within the context of everyday skills.

Interpersonal Communication: Everyday Encounters

INTERCULTURAL COMMUNICATION: A READER explores how communication values and styles can vary across cultures and communities, providing a thorough introduction to current theory while outlining practical strategies for more effective, culturally aware communication. INTERCULTURAL COMMUNICATION: A READER conveys the idea that successful intercultural communication is a matter of highest importance if humankind and society are to survive. This broad-based and highly engaging reader, compiled by the authors who defined the course, includes a balanced selection of articles—some commissioned solely for this text—that discusses the classic ideas that laid the groundwork for this field, as well as the latest research and ideas. Material is presented in a context that allows students to read, understand, and then apply course concepts to their lives. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Messages

The Second Edition of Communication and Sport: Surveying the Field offers the most comprehensive and diverse approach to the study of communication and sport available at the undergraduate level. Newly expanded to incorporate the latest topics and perspectives in the field, the New Edition examines a wide array of topics to help readers understand important issues such as sports media, rhetoric, culture, and organizations from both micro- and macro- perspectives. Everything from youth to amateur to professional sports is addressed in terms of mythology, community, and identity; issues such as fan cultures, racial identity and gender in sports media, politics and nationality in sports, and sports and religion are explored in depth, and provide useful, applied insight for readers. Practical and relevant, epistemologically diverse, and theoretically grounded, the Second Edition of Billings, Butterworth, and Turman's text keeps readers on the cutting-edge.

The Interpersonal Communication Book, Books a la Carte Edition

Designed to help students explore how people form relationships and develop the specific skills necessary to creating and maintaining healthy ones, Inter-Act: Interpersonal Communication Concepts, Skills, and Contexts, Thirteenth Edition, applies current theories and concepts as a framework for understanding interpersonal communication. New to this edition: Greater emphasis on social media, featuring new “Social Media Factor” sections and “Inter-Act with Social Media” activities Updated discussions on theories and concepts Expanded “Skill Practice” activities at the end of each chapter Chapter 3, “Intercultural Communication,” has been re-titled and revised in order to focus on the relationships between concepts Chapter 7, “Listening Effectively,” has been moved forward and placed before the chapter on conversation

Excellence in Business Communication

The new South African edition of Tubbs and Moss offers examples, applications and cases tailored to the local market whilst retaining the successful focus on the principles and contexts of communication studies. The authors link theory and research with fundamental concepts and create plentiful opportunities for students to apply their understanding and develop useful communication skills. The new edition is fully updated with the most up to date research and examples, with a strong focus on cultural diversity, technology and local applications.

Looking Out, Looking In

Continually praised by reviewers for its clear and concise writing style, this ground breaking and market-leading fundamentals of communication text focuses students on skill building and competency orientation. The authors provide lively contemporary examples to ground theory, to increase comprehension, and to help students become skillful communicators. COMMUNICATE! encourages active learning through well-designed skill-building activities, video scenarios, ethics cases, speech action-step exercises, and sample speeches. With co-author Deanna Sellnow joining the author team, the Thirteenth Edition of COMMUNICATE! incorporates important theoretical updates in the field and reflects issues and interests of today's college students. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Loose-leaf Version for Interpersonal Communication and You
Steven McCormack, the award-winning teacher, noted scholar, and bestselling author, has done it again. Interpersonal Communication and You maintains the best theory, up-to-date research, engaging examples, and personal voice seen in Reflect and Relate but with a new focus on student self-reflection, application, and adaptive learning. The compelling read is paired with a simplified feature program that prompts students to measure concepts against their personal experiences while encouraging them to build essential skills to further improve their interpersonal lives. Interpersonal Communication and You is available in a variety of digital formats, including the brand-new, time-saving LaunchPad edition that combines an interactive e-book, LearningCurve adaptive quizzing, over 70 integrated video activities, and ready-made assessment options curated into easy-to-assign units inside one convenient learning program.

Intercultural Communication: A Reader

The Interpersonal Communication Book provides a highly interactive presentation of the theory, research, and skills of interpersonal communication with integrated discussions of diversity, ethics, workplace issues, face-to-face and computer-mediated communication and a new focus on the concept of choice in communication. Recognized for its ability to help students understand the crucial connection between theory and practice, this thirteenth edition presents a comprehensive view of the theory and research in interpersonal communication and, at the same time, guides students to improve a wide range of interpersonal skills. The text emphasizes how to choose among those skills and make effective communication choices in a variety of personal, social, and workplace relationships. Superior coverage of cultural diversity, ethics, interpersonal communication in the workplace, and the integration of face-to-face and computer-mediated communication make The Interpersonal Communication Book the best choice for preparing students to communicate successfully in today's world. Teaching & Learning Experience Personalize Learning—"Test Yourself" self-assessments interspersed throughout each chapter ask students to analyze their own thoughts and behaviors on a variety of interpersonal issues. These interactive quizzes personalize the material for students and help engage them in the text and the course. MyCommunicationLab delivers proven results in helping students succeed, provides engaging experiences that personalize learning, and comes from a trusted partner with educational expertise and a deep commitment to helping students and instructors achieve their goals. With tools such as MediaShare (our video upload and commenting tool), MySpeechLab, and self-assessments in MyPersonalityProfile, MySpeechLab works with students and instructors to personalize the learning experience and make it more effective. Improve Skill Development and Application—"Understanding Interpersonal Skills" boxes complement the theory and research boxes by highlighting and reinforcing the major skills discussed throughout the text: First the boxes present a skills-related concept and then the students apply the skills to their own communication behavior and choices through a "Working with Interpersonal Skills" activity. Chapter summaries (including QR links to audio summaries), key terms, and additional activities on MyCommunicationLab.com emphasize skill-building and applications. Engage Students—"ViewPoints" photo captions make every interior photo a truly integrated and pedagogically sound part of the text by presenting a substantive issue to stimulate class discussion and to provide insight into the ways in which interpersonal communication works. "Interpersonal Choice Points," brief scenarios asking students to apply the material in the chapter to a specific interaction, encourage them to apply the research and theory discussed in the text to real-life situations. Explore examples of interpersonal communication in a variety of contexts: culture, gender, technology, workplace, and ethics. Emphasize Learning Outcomes — Objectives preface each chapter and provide a clear statement of what the reader should learn (knowledge) and be able to do (skill) after reading the chapter. Understand Theory and Research — Contemporary theory and research findings are included throughout and are referenced in APA format. "Understanding Interpersonal Theory & Research" boxes in every chapter highlight relevant theories and research and help illustrate how theory can be provocative and often practical. Students also can access Pearson's MySearchLab where students can get extensive help on the research process as well as access four databases of credible and reliable source material (for details, please see www.myssearchlab.com). MySearchLab also contains an AutoCite feature that assists students in the creation of a Works Cited document (using APA, MLA, or Chicago formats), as well as Pearson's SourceCheck, which encourages students to accurately document and cite their sources. Support Instructors—Strong supplements package along with activities and assessments in MyCommunicationLab. ClassPrep, located within MySpeechLab, contains videos, lectures, classroom activities, audio clips, and more.

Human Communication

Human Communication: The Basic Course surveys the broad field of human communication, giving attention to theory, research, and skill development. This Twelfth Edition provides an in-depth look at the concepts and principles of human communication, emphasizing public speaking, interpersonal communication, and small group communication. Designed to allow flexibility in teaching approaches, Human Communication: The Basic Course offers instructors a wide range of topics to discuss and apply to real-world experiences.

New Media

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Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferrable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase.
ICOM M: Interpersonal Concepts and Competencies

ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- Updated in its 13th edition, Joseph Devito's The Interpersonal Communication Book provides a highly interactive presentation of the theory, research, and skills of interpersonal communication with integrated discussions of diversity, ethics, workplace issues, face-to-face and computer-mediated communication and a new focus on the concept of choice in communication. This thirteenth edition presents a comprehensive view of the theory and research in interpersonal communication and, at the same time, guides readers to improve a wide range of interpersonal skills. The text emphasizes how to choose among those skills and make effective communication choices in a variety of personal, social, and workplace relationships.

Understanding Human Communication

In its 13th Edition, the iconic Oral Interpretation continues to prepare students to analyze and perform literature through an accessible, step-by-step process. New selections join classic favorites, and chapters devoted to specific genres—narrative, poetry, group performance, and more—explore the unique challenges of each form. Now tighter and more focused than its predecessors, this edition highlights movements in contemporary culture—especially the contributions of social media to current communication. New writings offer advice and strategies for maximizing body and voice in performance, and enhanced devices guide novices in performance preparation.

Intercultural Communication

Nonverbal Communication: Science and Applications

Used by more than a million readers, LOOKING OUT/LOOKING IN, Thirteenth Edition, continues its market-leading tradition of combining current scholarship and research with a reader-friendly voice that links course topics to students' everyday lives. This popular text motivates students to improve their interpersonal skills and sharpen their critical understanding of communication processes with diverse and compelling examples that illustrate how each student's communication skills impact both society and their own life. Show your students how and why learning the basic concepts of communication can change their relationships and their career success, with the text that engages them in theory through popular references to interpersonal concepts that are familiar in music, art, movies, and television. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Interplay

A collection of essays covering cultural identity, understanding diversity, co-cultures in the United States, and how to improve your intercultural communication skills.

Inter-act

Edited by leading authorities on nonverbal behavior, this book examines state-of-the-art research and knowledge regarding nonverbal behavior and applies that scientific knowledge to a broad range of fields. It presents a true scientist-practitioner model, blending cutting-edge behavioral science with real-world practical experience. Part I provides up-to-date reviews of scientific knowledge concerning facial expressions, voice, body and gesture, cultural influences on nonverbal behavior, and deception. In Part II, experienced practitioners describe how they use nonverbal communication in their work to improve accuracy and proficiency. This book is a valuable resource for students, practitioners, and professionals to discover the science behind the practice and to see how other professionals have incorporated nonverbal communication into practice.

Interpersonal Communication and Human Relationships

The Interpersonal Communication Book + New MyCommunicationLab With EText

An update of a college-level text, first published in 1996, addressing concepts and methods for improving communication through study of the self, language, nonverbal communication, conflict management, and communication with family, friends, lovers, and colleagues. Annotation c. by Book News, Inc.,

Human Communication
This Books á la Carte Edition is an unbound, three-hole punched, loose-leaf version of the textbook and provides students the opportunity to personalize their book by incorporating their own notes and taking only the portion of the book they need to class—all at a fraction of the bound book price. Updated in its 13th edition, Joseph Devito's The Interpersonal Communication Book provides a highly interactive presentation of the theory, research, and skills of interpersonal communication with integrated discussions of diversity, ethics, workplace issues, face-to-face and computer-mediated communication and a new focus on the concept of choice in communication. This thirteenth edition presents a comprehensive view of the theory and research in interpersonal communication and, at the same time, guides readers to improve a wide range of interpersonal skills. The text emphasizes how to choose among those skills and make effective communication choices in a variety of personal, social, and workplace relationships.

Unknown MIR Title

Now with SAGE Publishing! Cutting edge and student-friendly, Choices in Relationships takes readers through the lifespan of relationships, marriages, and families, and utilizes research to help them make deliberate, informed choices in their interpersonal relationships. Authors David Knox, Caroline Schacht, and new co-author I. Joyce Chang draw on extensive research to challenge readers to think critically about the choice-making process, consider the consequences involved with choices, view situations in a positive light, and understand that not making a choice is a choice after all.

Human Communication

Written by leading scholar and award-winning teacher Julia T. Wood, INTERPERSONAL COMMUNICATION: EVERY DAY ENCOUNTERS, 8e relates theory and skills directly to students' everyday interactions as it delivers a solid introduction to interpersonal communication. Completely up to date, the new Eighth Edition integrates the latest communication research, including findings from more than 125 new sources. Reflecting the author's expertise in gender and social diversity, the text includes an unparalleled focus on diversity. The new edition also features increased coverage of social media and an expanded emphasis on ethical choices. It addresses such timely issues as emotional intelligence and forgiveness, interracial relationships, safe sex, ways to deal with abuse from intimates, race-related differences between conflict styles, and the power of language. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.